**Frequently Asked Questions**
SAP Learning Hub

# SAP® Learning Hub: Anytime, Anywhere Access to Cloud-Based Learning

SAP® Learning Hub provides instant online access to a vast knowledge base of SAP expertise. Without the need for scheduling or traveling to training sessions, learners can quickly obtain up-to-date training materials designed for their own specific needs, whether their role is business user or technical user.

**SAP**

**The Best-Run Businesses Run SAP®**

| **What is SAP Learning Hub?** | SAP Learning Hub is one of the largest, most-comprehensive online learning programs to deliver cloud-based training. At a fixed subscription fee, the hub can be delivered for a single individual or for thousands of users. |
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| | SAP Learning Hub helps all types of SAP software users – students and professionals alike affiliated with universities and enterprises – build and keep their skills up-to-date and develop knowledge specific to applications and key innovation areas. By using the hub, you can, for example, prepare for your next project or certification exam with a wide range of high-quality, relevant content and dynamic social-learning opportunities. A subscription to SAP Learning Hub also qualifies you to purchase additional hands-on practice in a training system with the SAP Live Access environment to maximize your learning efficiency. |
| **Who can access SAP Learning Hub?** | Subscriptions can be purchased by visiting our **Training and Certification Shop** or by contacting your local SAP representative. |
| **What are the benefits of a subscription to SAP Learning Hub?** | Subscribers have unlimited access to an ever-growing library of thousands of educational offerings, including e-learning courses, course handbooks, and delta training. In addition, you can participate in SAP Learning Rooms, led by SAP experts, that cover specific topics and curriculums. With the additional purchase of a subscription to SAP Live Access, you can gain hands-on training. |
| | SAP Learning Hub is a personalized environment with user-relevant data and training history linked to each subscriber's login information. |
| **What are the technical requirements for using SAP Learning Hub?** | Please visit the help center for detailed information at https://training.sap.com/shop/help-center. |

| **What are SAP Learning Rooms?** | SAP Learning Rooms are interactive virtual spaces where you can ask questions of a knowledgeable SAP software expert, collaborate and net-work with fellow learners, work on challenging assignments, and review exercises – right at your desk. |

SAP Learning Rooms include learning maps, which allow you to find and stay on the path appropriate for your journey toward obtaining the knowledge you need, all based on access to topic-specific courses and handbooks.

In SAP Learning Rooms, you can study at your own pace using training objectives and content provided by the instructor. You can interact with other learners by using the hub's rich collaboration functionality. Instructors can post videos, answer questions, and make assignments.

**What is SAP Learning Hub, discovery edition?**

The discovery edition of SAP Learning Hub serves as a starting point for learners to explore the path toward becoming full subscribers and take advantage of the hub's benefits. You can gain full or partial access to more than 120 free online courses and a selection of SAP Learning Rooms, and register for Webinars.

If you are interested in exploring the value of SAP Learning Hub and becom-ing familiar with a variety of training assets, you can register free of charge through the Training and Certification Shop.

SAP updates training content frequently.

**What is the SAP Live Access environment?**

SAP Live Access lets subscribers of SAP Learning Hub work with fully con-figured SAP software systems to carry out class exercises, cross-training, and experimentation.

You can purchase access to live software in the SAP Live Access environ-ment through subscriptions of 20-hour blocks. Each block gives you up to 30 days to carry out exercises or explore the fully configured SAP software system. Whether you're preparing for a user engagement, studying for a certification exam, or just experimenting with SAP software, the environment is there for you whenever you need it.

**What are the differences between the editions and the private and public cloud versions of SAP Learning Hub?**

All editions offer anytime, anywhere access to up-to-date content, entry into public SAP Learning Rooms, tracking and reporting of user progress for assigned learning plans, and the exclusive right to purchase a subscription to SAP Live Access. However, each edition is tailored to specific roles and needs and is available in both public and private cloud versions. The private cloud version supports customization of content and appearance. Details are listed below.

- The **professional edition** is available for a single user or for thousands of users who want unlimited access to all of the learning content from SAP, including role-based learning and certification paths. The **private cloud version** accommodates a customized experience. You can brand your hub with your own logo, colors, and background. You can add your own content, create your own curriculums, and operate a custom SAP Learning Room.
- The **user edition** is intended for small groups of users as well as for organizations with large numbers of users. It provides access to learning content from SAP that specifically targets users of SAP software. The private cloud version of the user edition offers all the options listed above for the **private cloud version** of the professional edition plus these extra features:
  – Access to comprehensive tools (SAP Workforce Performance Builder, producer option) to produce and customize individual learning content
  – The option to use content production services provided by SAP partners
  – In-application guidance provided by SAP Workforce Performance Builder software
- The **student edition of SAP Learning Hub** is designed for students in academia and includes specially selected content that gives a solid foundation for understanding SAP software. This edition is sold to universities and educational institutions to be offered to students. The **private cloud version** of the student edition offers all of the options listed above for the private version of the professional edition.

## Find Out More

For more information about how SAP Learning Hub can support the training needs of your company, please visit us online at **www.sap.com/learninghub**.

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